

Pink Flamingo Yoga Terms and Conditions

Pink Flamingo Yoga provides fitness, yoga and education through classes, workshops, corporate classes, retreats, camps and private sessions. These are offered in-person and online and these terms and conditions will help you have a clear understanding of where we stand in regards to this exchange.

General terms

- Booking for classes is necessary. If you are coming for the first time, please contact us to confirm booking and payment and to let us know of any injuries or medical conditions.
- We do not accept cash for classes and packages. You can pay online and then book your spot for your preferred class.
- In exceptional circumstances we may need to cancel a class at short notice but we will do our best to notify you on time. Sign up to the mailing list via the website so you can be kept informed of any schedule changes. You can unsubscribe from this list at any time.
- We respectfully ask that you arrive a few minutes early or on time. Late comers may not be admitted to class whether it is happening in-person or online.
- Phones must be turned off during class. If in exceptional circumstances you need to leave your phone on to take an urgent call, please keep it on silent or vibrate and wait until you are out of the room or on mute before answering it.

Health and wellbeing

Yoga is a safe and effective form of exercise and we take much care to ensure your wellbeing. However, it is required that you take full responsibility for your own practice in public or private sessions. It is your responsibility to discuss any health concerns with a healthcare professional and to make us (the teachers) aware of any medical conditions, complications or physical limitations before class or private session. Any personal health information will be treated with the utmost confidentiality. If you would prefer to discuss in person rather than by email please give us a call.

You must agree to honour your body by adjusting the practice according to your own capabilities and needs to ensure that no personal injury occurs. Should injury occur during class, we cannot be held accountable. You are participating in our online and/or in-person sessions at your own risk, with everything you do being entirely carried out as your choice. Pink Flamingo Yoga and teachers do not accept any liability whatsoever for any injury or damage arising from practicing online or in-person. The teachers are not medical professionals and offer no medical advice or diagnosis.

Duration of memberships, cancellations and refunds

In the event you need to cancel your booking or appointment, you can easily do so via your online account on our website or by contacting us directly via phone or email. We'll gladly help you out with that.

- **All purchases of services (classes, workshops, memberships, events) are final and non-refundable.**

- **Single class** is valid for 14 days from the date of purchase. If you cancel your booking before the class is due to start or fail to turn up, there is no refund.
- **Class pack** is valid for 28 days from the date the class pass is activated on the student's first visit. If you cancel a class with less than 24 hours notice or fail to turn up, you will forfeit one class from your pack. Class packs can only be extended in exceptional circumstances.*
- **Monthly subscription** auto renews on the same day every month and is valid for a minimum period of 4 months. A 30-day cancellation notice is required in writing to katerina@pinkflamingoyoga.com after the initial 4-month period.
- **Monthly fee** is valid for 30 days and expires after that period. Monthly fee can only be extended in exceptional circumstances.*
- **Intro 2 weeks** is valid for 14 days, can only be purchased once and can not be extended.
- For monthly subscription, monthly fee and intro 2 weeks, if you cancel a booking for a class with less than 24 hours notice before the class is due to start or fail to turn up 3 times, your subscription will be frozen and a fee of €30 will need to be paid before reactivating or ending it.
- For private and/or corporate classes, if you cancel less than 24 hours in advance, or do not show up for your appointment, you will be asked to pay for your missed appointment in full and no refund will be due.
- Once a workshop, class, class pack, membership or private session has been purchased, it cannot be transferred for use on any other Pink Flamingo Yoga product or service, or another Pink Flamingo Yoga client/non client.
- Wellbeing products are non refundable and all rights reserved by Pink Flamingo Yoga. Any unauthorised copying, redistribution or reproduction of these products or parts of their content will constitute an infringement of copyright.
- Physical or verbal aggression will not be tolerated and Pink Flamingo Yoga reserves the right to remove disruptive or aggressive participants part way through a session. In this situation, no refund will be given.

Updates

Please note that the above information may change from time to time and all updates will be communicated via email or posted on the website.

Agreement to Terms and Conditions

By attending any session with Pink Flamingo Yoga, you acknowledge and agree with the terms and conditions in this document. If you have any questions regarding the above, or relating to what Pink Flamingo Yoga offers, please contact katerina@pinkflamingoyoga.com. Your feedback is always welcome and appreciated!

*In exceptional circumstances, a medical reason will be provided with a note from your medical practitioner. If a medical note is provided, you can get an extension. Any requests must be emailed promptly to katerina@pinkflamingoyoga.com. Extensions can occur at our discretion and are considered on an individual basis.